



South East Coast Ambulance Service NHS  
Foundation Trust  
Nexus House  
Gatwick Road  
Crawley  
RH10 9BG

Date 3<sup>rd</sup> July 2018

Email:

Email:foi@secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/18/06/12.

You requested the following information, please also see our response below:

**I would be grateful if you could provide me with the following information for the period 01/01/2017 up to 01/01/2018.**

**I would like to know:**

- The total number of 999 calls taken.
- The number of 999 calls with a presenting complaint of "Chest Pain".
- Out of the group of patients presenting with "Chest Pain", how many received an ambulance disposition?
- Out of the group that received an ambulance, how many were conveyed to A&E departments?

Please see table below:

Total Calls	Total Chest Pain Calls*	Total Responses	Total Transports
1031400	59785	51147	35600

\*The calls in this column are for the following problem natures:

- Chest Pain / Cardiac Problem
- Chest, Upper Back Pain or Palpitations
- Chest / Upper Back Pain / Cardiac

This data is for 1<sup>st</sup> January 2017 up to and inclusive of 31<sup>st</sup> December 2017.

Please note the information contained in the table above includes 999 calls as well as calls transferred from 111, and calls from other sources such as Health Care Professionals and other emergency services.

Please note that the problem nature is determined by the call taker, and not a diagnosis, what was found when a crew arrived on scene or what the patient was treated for if conveyed to hospital.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Lead via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust